

ELMECO LIMITED PRODUCT WARRANTY

New machines that have been manufactured by Elmeco SRL Italy and all parts thereof are conditionally warranted to the original user by Elmeco SRL to be free from defects in material and workmanship under normal use

SERVICE AS FOLLOWS:

Frozen/Slush Elmeco's machine and all components unless specified below–

1-year labor (proof of purchase and serial number required), 2 years parts. Only for USA and CANADA market the electronic board has 3 years of warranty and the Compressor 5 years. During the warranty period (first year), Elmeco at its option and after inspection, repair or replace defective unit with no charge for parts or bench labour.

This warranty period starts from the date of purchase proved by the copy of purchase document where is clearly specified Model and Serial Number of the machine. If no information about the installation date is received within 6 months of purchase, the warranty starts from the date of manufacture of the machine.

Bench labour does not include service agent's travel time, or cost of shipping to and from the service station.

The buyer shall give prompt notice to Elmeco SRL for any claim to be made under warranty via telephone at **1-877-4ELMECO (1-877-435-6326)**.

Customer support will diagnose problem over phone and upon request of Elmeco, the defective parts/equipment shall be shipped prepaid to Elmeco.

THIS WARRANTY DOES NOT APPLY TO ANY EQUIPMENT, COMPONENT OR PART THAT WAS NOT MANUFACTURED BY ELMECO OR THAT, IN ELEMCO'S JUDGMENT, HAS BEEN AFFECTED BY:

- WARRANTY DOES NOT APPLY TO MACHINES OR ANY PARTS WHICH HAVE BEEN SUBJECT TO ANY ACCIDENT, MISUSE, NEGLIGENCE, ALTERATION, FAILURE TO FOLLOW OPERATING INSTRUCTIONS, OR USE WITH EQUIPMENT WITH WHICH IT IS NOT INTENDED TO BE USED
- USE ON INCORRECT VOLTAGE, IMPROPER VENTILATION, DAMAGE CAUSED IN TRANSIT, IMPROPER INSTALLATION OR OPERATION, AS AND NOT LIMITED TO CORROSIVE ENVIRONMENTS / NORMAL CORROSION, NON-PERIODIC CLEANING AND DESCALING, IMPROPER STORAGE
- IMPROPER MAINTENANCE OR REPAIR, FIRE, FLOOD OR ACTS OF GOD
- THIS WARRANTY DOES NOT COVER NORMAL PREVENTIVE MAINTENANCE AND CLEANING SUCH AS, BUT NOT LIMITED TO, CONDENSER CLEANING, HIGH PRESSURE SWITCH RESET, COTTER PIN REPLACEMENT, O-RINGS, SEALS OR LIGHTING REPLACEMENT, FUSES AND ELECTRICAL COILS, ELECTRICAL COMPRESSOR COMPONENTS
- THIS WARRANTY DOES NOT COVER PLASTIC PARTS, RUBBER PARTS OR ANY OTHER WEAR ITEMS
- THIS WARRANTY DOES NOT COVER ANY SEALED SYSTEM THAT HAS BEEN BROKEN INTO (EX. GEAR MOTOR, COMPRESSOR)
- THIS WARRANTY DOES NOT COVER ANY PART OR ASSEMBLY THAT HAS BEEN ALTERED, MODIFIED OR CHANGED
- THIS WARRANTY DOES NOT COVER UNIT WHOSE REFRIGERATION SYSTEM IS MODIFIED
- THIS WARRANTY DOES NOT COVER THE COSTS OF REPAIRS MADE OR ATTEMPTED BY ANYONE WITHOUT PRIOR AUTHORIZATION BY ELMECO SRL OR ITS AUTHORIZED PARTNERS SERVICE DEPARTMENT
- THIS WARRANTY DOES NOT COVER MACHINE MAINTAINED WITHOUT THE REQUIRED AIR CLEARANCE ON ALL SIDES, OR LOCATED IN CLOSE PROXIMITY TO HEAT PRODUCING OR POWDER EQUIPMENT
- THIS WARRANTY DOES NOT COVER UNIT OR PART FAILURE CAUSED BY WATER CONDITIONS
- THIS WARRANTY DOES NOT COVER TEMPORARY NON-FUNCTIONING CONDITIONS WHICH CAN OCCUR WITH NORMAL USE AND WHICH CAN BE READILY REMEDIED BY THE USER BY REFERRING TO THE USERS INSTRUCTIONS OR CALLING ELMECO OR ITS AUTHORIZED PARTNERS.

The model and serial number shall be supplied to the service department of Elmeco along with the defective parts or unit.

Please Note: Warranty only valid when warranty registration card is sent in and processed .

The dealers, distributors, employees and agents of **Elmeco srl** are not authorized to modify this warranty neither written nor oral or to add warranties that are binding to **Elmeco srl**.

Elmeco srl

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